



# Newsletter

> THE E-NEWSLETTER FOR NEIGHBOURHOOD WATCH SUPPORTERS IN SUFFOLK

Welcome to the AUGUST edition of our newsletter.

Our focus this month is the preparations for our forthcoming Annual Members meeting/AGM on Tuesday 19<sup>th</sup> September at 7pm in The Coddendam Centre, Mary Day Close, Coddendam, Nr Ipswich, IP6 9SR.

This year we are looking forward to welcoming back our members to our first face to face meeting “post pandemic”.

Our speakers include the Police & Crime Commissioner Tim Passmore, Chief Inspector Pursehouse from Suffolk Police, and Suffolk Trading Standards.

This meeting is open to all Neighbourhood Watch members.

The full agenda and details will be publicised very soon, but you can register now by visiting our registration page [here](#). As always, please remember to check our “news” page on our website for updated news in between newsletter editions, and if you use social media, why not visit our [Facebook page](#), follow us and give us a “like”.

*The Executive Committee*

## Have you got a story you would like to share?

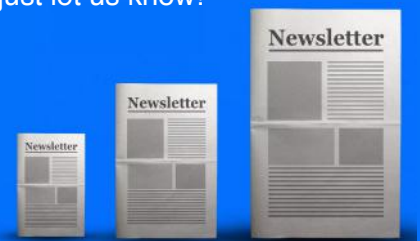
Sharing your stories help give other schemes ideas that can help communities engage more. It's not always about crime and policing - but it's always about togetherness.

Send us your story via email to the Suffolk Neighbourhood Watch Association Comms team: [comms@suffolknwa.co.uk](mailto:comms@suffolknwa.co.uk)



Thank you to all the schemes that send us their newsletters. You can send yours to [comms@suffolknwa.co.uk](mailto:comms@suffolknwa.co.uk)

If you would like them uploaded to our website, just let us know!



## Neighbourhood Watch Network: Impact Report 2023



This year's report reflects the fantastic work and achievements of Neighbourhood Watch volunteers across England and Wales. Their commitment to enabling neighbours and communities to connect, be active, and safe, whilst increasing wellbeing and minimising crime, is incredible.

The Neighbourhood Watch Network (NWN) express their deepest gratitude to all the volunteers, trustees, colleagues, and partners who have worked tirelessly to make these achievements possible.

Without this support, dedication, and passion, the NWN would not be able to make the impact they have.

You can download a copy of the 2022/23 Impact Report free from the national website [here](#) - full printed copies are also available to buy via the NWN Online Shop.

## Neighbourhood Watch Network: Crime Prevention Toolkits

# PREVENTION



You can find advice and information on a wide range of crime types on the NWN website. The toolkits provide a wealth of valuable information to homeowners and scheme leaders. They cover a range of traditional and modern crimes and include expert guidance on spotting the signs, prevention techniques and where to turn should you be a victim of crime.

Find out more [here](#)



## Scheme Coordinators: Registering your scheme on the national database

As mentioned in last month's newsletter, if you haven't already done so, we highly recommend all our scheme coordinators and their members to register individually on the national Neighbourhood Watch Network website.

We are in the process of mapping all schemes registered with the Suffolk Neighbourhood Watch Association (SNWA) onto the National NW database. This enables anyone the option to search and apply to join a scheme in their area.

Whilst not mandatory, we encourage Scheme Coordinators to "claim" their scheme by [signing up to the national database](#). Once registered, SNWA then validate coordinators and their scheme. This then enables coordinators to invite existing and future neighbours to join their scheme online, and use the built in ALERT message system as a method of engaging with their scheme members.

Scheme coordinators can now add new members, or register existing members, to your scheme by a phone, tablet, or computer in just minutes by following these 3 easy steps:

1. Login to your member area and scroll down to your scheme
2. Click on the member icon and you will see "ADD SOMEONE TO YOUR SCHEME"
3. Complete the form and select "ADD TO SCHEME"

What happens next? You will receive an email to say that someone has been added to your scheme and the new member will receive an email asking them to confirm within 30 days that they wish to join the scheme and consent to hold their data. Registered members will receive a New Member Welcome Pack from NW by email and regular crime prevention advice. They can opt to receive further information from local organisations, such as the police, fire service, etc, and if they move area their account moves with them.

*With all your members registered, you can manage your scheme from one central place. When you decide to move on from being a Coordinator, handing this role over to a new person is easy through our membership database. Find out more [here](#).*

## Suffolk Constabulary and PCC: Changes to local policing



### PCC & Chief Constable host meetings to discuss community policing in Suffolk

Residents in across the county will have the opportunity to quiz Suffolk's Police and Crime Commissioner and the Chief Constable in a number of public meetings. Tim Passmore and Chief Constable Rachel Kearton will be joined by officers from local policing teams to answer questions about policing.

[Read more here.](#)





## Suffolk Trading Standards



### REPORT IT, HELP OTHERS! #RogueFreeSuffolk

If you see a scam, an unsafe product, OR a Rogue Trader, report it via **0808 223 1133**.

To find out about scams across Suffolk, [you can sign up to the Trading Standards email alert](#) on their website. Trading Standards can investigate and take court action against scammers.

By becoming a Consumer Champion you can help protect and build resilience within your local community against rogue traders and scams; and make Suffolk a safer place to live

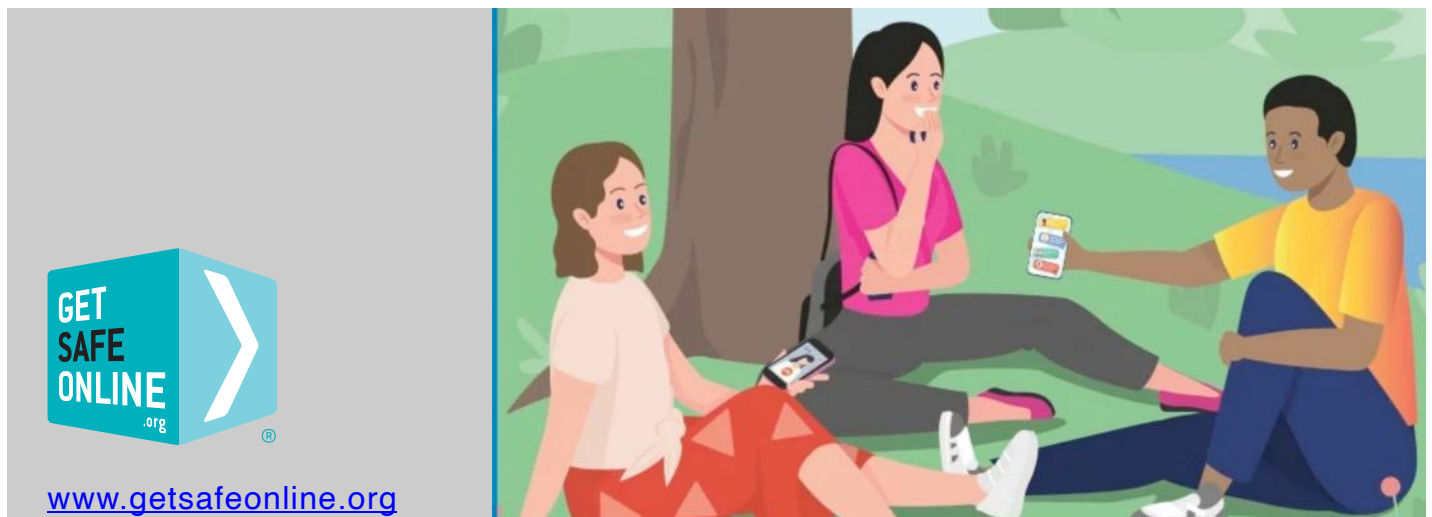
You can also find out about [common financial scams](#) on the Financial Conduct Authority's website.

## Get Safe Online: Keeping children safe online this summer

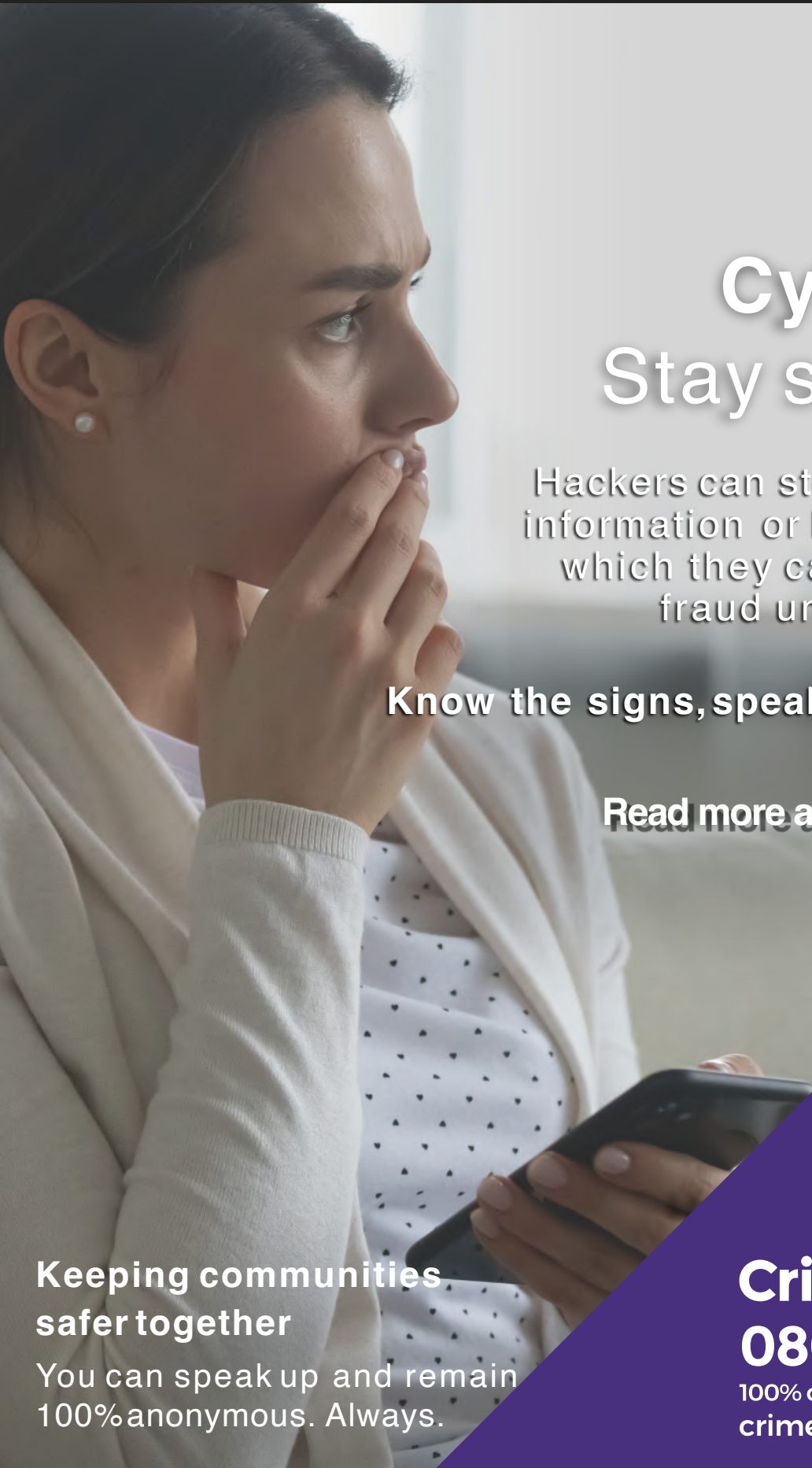
As children are now enjoying the long summer break from school, if they're like most children, they'll probably be getting up and going to bed later. They may be playing out more. And if they're lucky, they might be taken away on holiday.

What's almost certain is that they'll be going online more than in term time ... whether that be for entertainment, for keeping in contact and chatting with their mates, or for gaming and the multitude of other things kids use the internet for.

With all the additional time spent doing more online, how can you be sure that the young people in your family are safe from the issues they can encounter every day? The latest campaign from Get Safe Online provides tips and advice on how to help children stay safe online this summer. Read more [here](#).



**Crimestoppers: Stay Safe Online**



**Abri**

**Cyber crime,  
Stay safe online.**

Hackers can steal your personal information or login credentials, which they can use to commit fraud under your identity.

**Know the signs, speak up, and stay safe.**

**Read more about online safety here**

**Keeping communities  
safer together**

You can speak up and remain  
100% anonymous. Always.

**Crime Stoppers.**

**0800 555 111**

100% anonymous. Always.  
[crimestoppers-uk.org](http://crimestoppers-uk.org)





**IF YOU SEE STREET HARASSMENT...  
DONT WATCH IN SILENCE.**

**ASK 'ARE YOU OKAY?'**



[ourwatch.org.uk/streetharassment](https://ourwatch.org.uk/streetharassment)

Neighbourhood Watch Network is a charity registered in England & Wales, CIO No. 1173349



**SEE SOMEONE IN PUBLIC BEING  
HARASSED?**

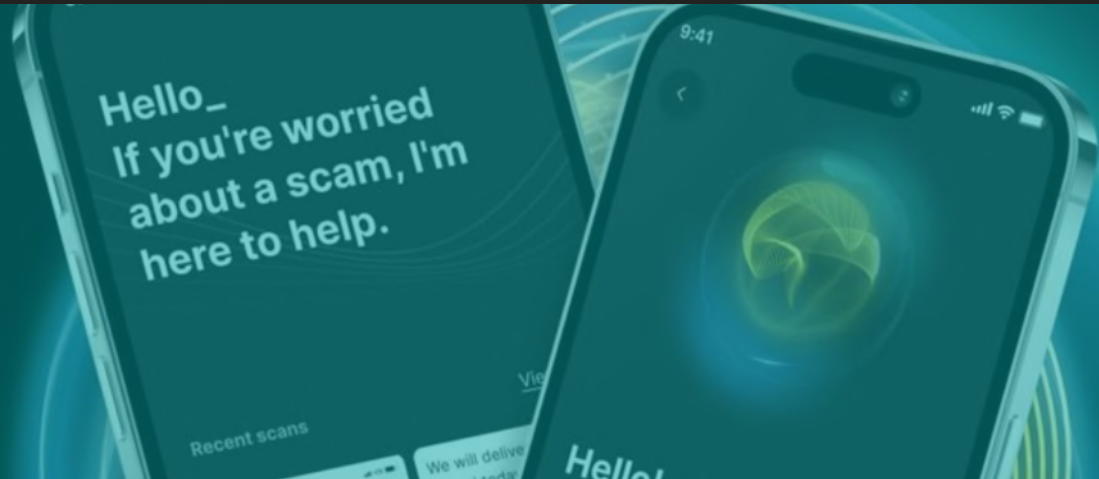
**WHEN YOU  
FEEL SAFE,  
ASK THEM**

*'Are you okay?'*

**THOSE THREE LITTLE WORDS  
LET THEM KNOW  
YOU STAND BY THEM, AND THAT  
STREET HARASSMENT IS NEVER OKAY.  
IF YOU SEE IT. ASK IT.**



## Cyberhood Watch: Combating online scams



# Introducing Genie, Norton's new AI-powered scam detector

**One of the most prominent Cyber Safety threats today is online scams.**

**They target individuals through social media, availability of web scraping tools, cheap cloud connectivity, and recent advancements in generative AI.**

The scams are becoming more sophisticated and harder to spot than ever before. Existing solutions are falling short. What's needed is a whole new approach.

The latest innovation from Norton is a new real-time AI-powered scam detection tool, called Genie. This easy-to-use, fast, free app is in an early access phase, and Neighbourhood Watch members are being offered the chance to be among the first to experience and use it!

The application's early access phase means that it is being soft-launched, allowing Norton to collect user feedback. And, it also means that Genie is still learning. So, every time you use the app, you are helping it to get smarter – and ultimately helping us deliver the most effective scam detection tool on the market.

Combining cybersecurity experience and data with cutting-edge AI innovation, Genie can detect if texts, emails, websites or social media posts are a scam within seconds. Simply copy and paste or upload screenshots of suspicious messages to the app, and it lets you know immediately if it could be a scam. Genie provides an explanation too: a layer of education that will help anyone using Genie spot future threats and navigate digital life with more confidence and ease. It's like having a trusted friend who's got your back and is available 24/7 to give you immediate, thoughtful guidance. Click on the image below for more information!

Visit [genie.norton.com](https://genie.norton.com) or the [Apple App Store](https://appleappstore.com) to download Norton Genie for free,

Compatible with iOS 15.0 or greater, Chrome, Safari, Microsoft Edge and Firefox.

