

# Newsletter

## Welcome to the JULY edition of our newsletter.

#### Our work within the Suffolk Neighbourhood Watch Association

As you may recall, we shared concerns following our AGM last year that sustaining the Association had become extremely difficult. Only three volunteers from the 2022 team were able to continue as committee members, and they faced the additional challenge of no elected Chair or Secretary.

Today, we cannot say that everything is rosy! But we've kept going and after a prolonged recruitment campaign and consultations we now have a committee of 7, which now includes a Secretary, although not as yet a new Chair. This is encouraging and we thank those who have supported and help us.

The time has flown by and the 2023 AGM is soon upon us. This year we are proud to give notice and invite all Suffolk Neighbourhood Watch coordinators and their members to our **Annual Members Meeting/AGM on Tuesday 19<sup>th</sup> September** at 7pm in The Coddenham Centre, Mary Day Close, Coddenham, Nr Ipswich, IP6 9SR.

Our speakers include the Police & Crime Commissioner Tim Passmore, and Chief Inspector Pursehouse from Suffolk Police. An invitation, agenda and more details will follow shortly but please mark your diary now as an event not to miss.

As a footnote, it is necessary to add that our constitution states that our AGM is in June or within four weeks thereafter. The committee regrets that circumstances made this timetable impossible. A key factor was an unforeseen delay to issuing a set of surveys to our NW leaders and full membership, which meant we had to push the deadline for answers back a month or so. The replies and feedback from the surveys are fundamental in helping us shape our future work. More information will be provided at the meeting.

As always, please remember to check our "news" page on our website for updated news in between newsletter editions, and if you use social media, why not visit our <u>Facebook page</u>, follow us and give us a "like".

## The Executive Committee





## Scheme Coordinators: Registering your scheme on the national database

As mentioned in last months newsletter, we highly recommend our scheme coordinators and their members to register individually on the national Neighbourhood Watch Network website.

We are in the process of mapping all schemes registered with the Suffolk Neighbourhood Watch Association (SNWA) onto the National NW database. This enables anyone the option to search and apply to join a scheme in their area.

Whilst not mandatory, we encourage Scheme Coordinators to "claim" their scheme by <u>signing up to the</u> <u>national database</u>. Once registered, SNWA then validate coordinators and their scheme. This then enables coordinators to invite existing and future neighbours to join their scheme online, and use the built in ALERT message system as a method of engaging with their scheme members.

Scheme coordinators can now add new members, or register existing members, to your scheme by a phone, tablet, or computer in just minutes by following these 3 easy steps:

- 1. Login to your member area and scroll down to your scheme
- 2. Click on the member icon and you will see "ADD SOMEONE TO YOUR SCHEME"
- 3. Complete the form and select "ADD TO SCHEME"

What happens next? You will receive an email to say that someone has been added to your scheme and the new member will receive an email asking them to confirm within 30 days that they wish to join the scheme and consent to hold their data. Registered members will receive a New Member Welcome Pack from NW by email and regular crime prevention advice. They can opt to receive further information from local organisations, such as the police, fire service, etc, and if they move area their account moves with them.

## With all your members registered, you can manage your scheme from one central place. When you decide to move on from being a Coordinator, handing this role over to a new person is easy through our membership database. Find out more <u>here</u>.

## Suffolk Constabulary: 'Right Care, Right Person'





#### Making Suffolk a safer place to live, work, travel and invest

## Following the Home Secretary's response to the concern expressed about the pressures that mental health issues are placing on policing,

Frequently, police officers are left looking after people with health or social care needs who require specialist medical support that the officers are not trained or expected to provide. '**Right Care, Right Person**' is a project Suffolk Constabulary are looking to deliver to ensure that vulnerable people are given the right support from the right agency when they need it.

Chief Constable Rachel Kearton and Suffolk Police and Crime Commissioner Tim Passsmore have sent a letter to partners and stakeholders to outline their intention to adopt the 'Right Care, Right Person' strategy in Suffolk Constabulary and work closely with key stakeholders in the care sector and local authorities, in order to identify where gaps exist, so that they can make the necessary changes to their service provision and ensure that vulnerable people are given appropriate care by the appropriate agency. <u>The letter can be read here.</u>



## Have you got a story you would like to share?

Sharing your stories help give other schemes ideas that can help communities engage more. It's not always about crime and policing - but it's always about togetherness.

Send us your story via email to the Suffolk Neighbourhood Watch Association Comms team: comms@suffolknwa.co.uk

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Thank you to all the schemes that send us their newsletters. You can send yours to <u>comms@suffolknwa.co.uk</u>

If you would like them uploaded to our website, just let us know!



## Suffolk Trading Standards





citizens advice

www.friendsagainstscams.org.uk

### REPORT IT, HELP OTHERS! #RogueFreeSuffolk

If you see a scam, an unsafe product, OR a Rogue Trader, report it via 0808 223 1133.

To find out about scams across Suffolk, <u>you can sign up to the Trading Standards email alert</u> on their website. Trading Standards can investigate and take court action against scammers.

By becoming a Consumer Champion you can help protect and build resilience within your local community against rogue traders and scams; and make Suffolk a safer place to live

You can also find out about common financial scams on the Financial Conduct Authority's website.

## **Cyberhood Watch Amabassador: Suffolk**

A Cyberhood Watch Ambassador volunteer takes part in a training programme, provided by the Neighbourhood Watch partner Avast, to become proficient in cybersecurity prevention.

Ambassadors come to the role with a sound understanding of cybersecurity risks and methods of cyber protection and receive Cyberhood Watch accreditation.

Ambassadors are not promoters of the Avast software, but they do have opportunities to take advantage of free tools and software on occasion, and are kept date with the latest cybersecurity issues.

The local Cyberhood Watch Ambassador for Suffolk is Simon de Laat, and can be contacted direct at <a href="mailto:simon.delaat@victimsupport.org.uk">simon.delaat@victimsupport.org.uk</a>









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## **Crimestoppers:** County Lines campaign

## **County Lines**

Combatting the exploitation of children and vulnerable people by criminal gangs

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County Lines is a term used for organised illegal drug-dealing networks, usually controlled by a person using a single telephone number, or 'deal line'.

Crimestoppers has launched a new campaign to combat the exploitation of children and vulnerable people by criminal gangs through **County Lines**.

The campaign covers signs to spot, and what to do if you have information about possible County Lines activity.

The Children's Commissioner for England believes that at least 27,000 children are County Lines gang members, with 4,000 in London alone.

For individuals with information about County Lines activity, they should know that when you contact Crimestoppers, you stay 100% anonymous. Always.



Help protect your community



## **CrimeStoppers.** 0800 555 111

100% anonymous. Always.

Find out more here







## Action Fraud: Suspicious Email Reporting Service





Almost 21 million reports have been made to the Suspicious Email Reporting Service (SERS), resulting in the removal of over 235,000 malicious websites.

SERS was launched by the <u>National Cyber Security Centre</u> (NCSC) and the City of London Police in April 2020 to enable the public to forward suspicious emails to an automated system that scans them for malicious links. Since its launch, almost 21 million reports have been made to the service.

Mobile phone providers also offer a service that allows customers to report suspicious text messages, by forwarding them to the number 7726. The service is free of charge and enables providers to takedown malicious websites and block malicious texts from being sent across their network.

As of 31 May 2023, 54,000 text message scams have been removed as a result of suspicious texts forwarded to the 7726 service.

#### How to protect yourself from scam emails and texts

Received an email or text that seems suspicious? Report it. Your reports enable us to remove the emails and websites criminals use to commit fraud and cyber crime.

- 1. Forward suspicious emails to <u>report@phishing.gov.uk</u>. Send emails to this address that feel suspicious, even if you're not certain they're a scam we can check.
- 2. Forward suspicious text messages to 7726 (it's free of charge). Your provider can find out where the text came from and block or ban the sender.
- 3. If you've lost money or provided personal information as a result of a phishing scam, notify your bank immediately and report it to Action Fraud at <u>www.actionfraud.police.uk</u> or by calling 0300

## **Boundary Commission:** Changes to Suffolk Boundaries?

The Boundary Commission for England has been reviewing Parliamentary Constituency boundaries (with two rounds of public consultation) over the last 2 years, and has now submitted its report containing final recommendations for new constituency boundaries to the Speaker of the House of Commons. In doing so, the Commission has fulfilled its statutory responsibility, and submission of the report ends the Commission's involvement in the 2023 Boundary Review.



The Government now has four months to bring forward an Order to give effect to the final recommendations.

Full details on the 2023 Review is available here

From a Neighbourhood Watch point of view, we will be interested to see if any changes have significant impact on our schemes and their alignment with the Safer Neighbourhood Teams across the county.



## Get Safe Online

## The devices in our homes are getting smarter all the time.



## How smart are you about keeping yours protected?



www.getsafeonline.org

## Get the full story

For everything you need to know about securing your smart devices, please visit "Your Connected Home" at <u>www.getsafeonline.org</u>





## Make sure you have a Safer Summer

We know that over 66% of you are worried about a burglary happening in your area, and rightly so, as it's an intrusion into your personal space, the place where you live.

Burglaries happen all year round and regularly peak during Christmas when the nights are long, and the results are plentiful.

Summer is one of those peak times when windows and doors are left open to keep cool. Think about the opportunity this offers potential burglars; it can be seen as easy pickings.

There are ways that you can encourage your members to be mindful of what they can do to reduce the risks.

· Always lock your doors

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Secure and lock windows



• Make sure access to your garden (if you have one) is difficult for the would-be burglar; for example, remove wheelie bins from being used as a straightforward way to get over the fence.

Please visit the <u>crime prevention pages on the national website</u> for more information about what you can do and recommendations for your members around burglary.

It's alarming to know that the police record over 500 burglaries every day in the UK. So, it's always a good idea to take a moment to think about your home security during this time of the year.

Take a look at these top security tips to help you relax and enjoy the beautiful weather without worrying about your home's safety.

If in doubt, seek advice from a trusted and experienced professional. MLA locksmiths are independently vetted and inspected, and many will be able to perform a complete security assessment of your home free of charge.

Find your local MLA approved locksmith at locksmiths.co.uk

# Expert tips to help secure your home this summer. Secure your HOME. PROTECT YOUR WORLD.

TO FIND YOUR LOCAL MLA APPROVED LOCKSMITH.







SPECIAL 15% DISCOUNT FOR ALL NWN MEMBERS Use Coupon Code NWNLock on Check Out. <u>Visit www.locklatch.co.uk</u>

