



# Newsletter

> THE E-NEWSLETTER FOR NEIGHBOURHOOD WATCH SUPPORTERS IN SUFFOLK

## Welcome to the May edition of our newsletter.

Early in the month we saw the re-election of Tim Passmore as Suffolk Police and Crime Commissioner following the local elections. We congratulate Tim and look forward to our continued relationship.

For our Association, this year's Annual General Meeting (AGM) - as last year - will take place online due to the ongoing uncertainty surrounding the lifting of UK Government restrictions on public gatherings. There are three key stages for the process:

In the first stage, all SNWA members will receive copies of the minutes of the 2020 AGM and the current SNWA Constitution for comment. They'll also be invited to nominate members to serve on the Executive Committee for the next year. This stage will commence on or just before 28th May, and will last four weeks until 25th June.

In the second stage, the Chair's and Treasurer's reports will be made available, as well as a link to a website where members can comment on the reports, and vote for the nominated Executive Committee Officers. This stage will commence on 2nd July 2021, and will last two weeks until 16th July.

In the third stage, the results of the AGM will be published to members. This will take place no later than 23rd July.

As always, please remember to check our "news" page on our website for updated news in between newsletter editions, and if you use social media, why not visit our [Facebook page](#), follow us and give us a "like".

We hope you enjoy the newsletter.

## *The Executive Committee*

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## Have you got a story you would like to share?

Sharing your stories help give other schemes ideas that can help communities engage more. It's not always about crime and policing - but it's always about togetherness.



Send us your story via email to the Suffolk Neighbourhood Watch Association Comms team: [comms@suffolknwa.co.uk](mailto:comms@suffolknwa.co.uk)

Thank you to all the schemes that send us their newsletters. You can send yours to [comms@suffolknwa.co.uk](mailto:comms@suffolknwa.co.uk)

If you would like them uploaded to our website, just let us know!



## Neighbourhood Watch Network: Organisation News and Updates

A key part of our Neighbourhood Watch Strategy for 2020 - 2025 is to promote the perception of Neighbourhood Watch as a movement of “neighbours watching out for each other, building safer and more inclusive communities”.

To do this effectively, we need to better understand the current public perception of Neighbourhood Watch as an organisation, identify the positives we can build on, and identify any strategic areas we need to focus on to improve our image and services.

We are also keen to understand how satisfied our members and volunteers are with their involvement with Neighbourhood Watch, so we can improve this experience in liaison with local Associations and Area Leads.

### Neighbourhood Watch Annual Insights Survey



We are therefore delighted to launch the first **Neighbourhood Watch Annual Insights Survey** which will provide us with a benchmark against which we can plan our work to improve in this area and a means of measuring our progress over the next few years.

The survey is open to **members and non-members** alike to share their perception of Neighbourhood Watch and for members to indicate how satisfied they are with their experience of being involved with the Neighbourhood Watch movement.

The results will be shared over the coming months in our Impact Report, on our website and through our social media channels. Please do share the survey link as widely as you can with your own networks and with your partners so we can obtain as broad a range of views from as diverse a range of people as possible.



## Neighbourhood Watch Week 2021: Don't forget!



5<sup>th</sup> -11<sup>th</sup> JUNE 2021



If the pandemic has taught us anything, it is that neighbourliness and community spirit are just as important as ever.

Neighbourhood Watch Week is now just a month away and is an opportunity for us to build on the existing and new neighbourly relationships built throughout the pandemic.

It is a time for us to cement these connections and work together to make positive change in our communities. This year the Neighbourhood Watch Network want us all to focus on staying connected in our communities with the mantra 'Listen. Talk. Do'. The month of June is also the **month of community** which brings the Eden Project together with a range of good causes in order to celebrate summer 2021 in our communities.

**The Month of Community is about creating a focal point in the year to bring people together to reconnect, celebrate what's local and help bolster the recovery effort with something that touches everyone.**

You can join in when it works for you and your community, whether that's to say cheers to volunteers, connecting with your neighbours, supporting a cause you care about, or simply to say thank you. There is something for everyone. So in addition to Neighbourhood Watch Week, June also includes events such as:

- Volunteers Week 1-7 June
- The Big Lunch from 5 June
- Carers Week 7-13 June
- Loneliness Awareness Week 14-18 June
- Small Charity Week 14-19 June
- Refugee Week 14-20 June
- The Great Get Together 18-20 June
- Thank You Day 4 July

[Find out more here!](#)



**Neighbourhood Watch week: LISTEN. TALK. DO!**



This year, NWN will be promoting activities to support you to **'LISTEN. TALK. DO!'** with your community.

NWN are offering a range of **online and face-to-face** activities for you to engage in both **individually and as a community**. We encourage you to participate as you see fit - but always within Covid-19 government guidelines.

All resources will be available at [ourwatch.org.uk/nweek](https://ourwatch.org.uk/nweek)

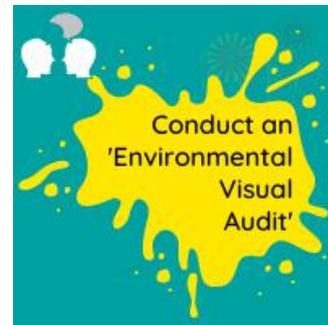
Some are already up, such as "HOW TO GUIDES", so you can start planning now.

**HEAD OVER TO [NWEK](https://ourwatch.org.uk/nweek) NOW TO GET INVOLVED**

**LISTEN**



**TALK**



**DO**



**#LetsStayConnected**



## Public Liability Insurance for Neighbourhood Watch members

We are pleased to be able to continue offering public liability insurance to our members. The new policy runs from 1st April 2021 and provides relevant cover for all recognised schemes and Neighbourhood Watch volunteers carrying out their roles across England and Wales.

### Why do we have public liability insurance?

Public liability insurance covers your scheme or group if a meeting or an event doesn't quite go to plan, for example if someone gets injured or something is damaged. It takes care of claims arising from trips, slips, falls and other mishaps. Say a visitor to your event loses their footing on wet grass, or a mid-meeting coffee spill means your laptop is damaged. In cases like these, public liability insurance is your back-up. It covers legal costs and any compensation you may have to pay.

### What does it cover?

The policy covers typical Neighbourhood Watch organised activities provided they are undertaken in line with conditions set out in the policy. Details of what is covered and what is excluded is available on our website [here](#).

### Who is the insurer?

Access Insurance Services, a charity specialist Chartered Broker, has arranged this comprehensive cover with RSA Insurance Group plc. The certificate can be downloaded from our website [here](#) and printed off as and when needed. If you are hosting an event it is a good idea to have a copy readily available. If you have general enquiries regarding this insurance, please [contact Neighbourhood Watch Network](#).

If you have enquiries about the cover the Policy provides, please contact Access Insurance directly by email [neighbourhoodwatch@accessinsurance.co.uk](mailto:neighbourhoodwatch@accessinsurance.co.uk), phone 0333 344 7429, or visit [www.accessinsurance.co.uk](http://www.accessinsurance.co.uk).

## Applications now open for Co-op's Local Community Fund

Applications for [Co-op's Local Community Fund](#) – which supports projects across the UK that Co-op members care about, helping communities come together, co-operate and make a difference – are now open.

They'll support projects that:

- enable people to access food and co-operate together to feed everyone
- help improve people's mental wellbeing
- offer young people opportunities to develop new skills and make a difference in their community

Find out more [here](#) – apply by the 30th May!



# County Policing Command

Keeping people safe, catching and convicting criminals



## Claire Simons, Inspector, Neighbourhood Partnership Team *writes:*

I'd like to give you an update and overview of the work continuing within the East Neighbourhood Partnership Team around Engagement and Prevention activities that we support County wide. We work very closely with our Safer Neighbourhood and response teams and are naturally supporting the wider efforts around compliance and ongoing enforcement on our Roadmap to Step 3 and recovery. We continue to be led by the Govt and National Police Chief's Guidance through our Senior Command Team and remain in touch our partners and other support and voluntary organisations. We are doing all we can to work with our partners to continue to support our communities; informing, engaging and supporting them back to a better economy for our businesses, safer schools, settled communities and a much more informed partnership network. A lot of information below but it is all current and relevant to the current picture and I have selected some resources that I'm sure you will find useful and informative.

Updates;

- Our calls for service are predictably increasing with the change of restrictions and the expected seasonal rise with the fairer weather. We are therefore seeing an anticipated sway away from reports of breach of gatherings to an increase in reports of ASB. Our engagement officers continue to monitor and broadcast on social media on all platforms. General chatter on social media when related to Covid has shown a balance which favours enforcement measures and our response reflects the National picture which demonstrates a proportionate approach here in Suffolk.

- **ASB**

This is most notable of late with e-scooters, quad bikes and off road trials bikes. Regionally and Nationally there has been an increase with similar incidents being reported so it is not exclusive to a particular area. Last week our RAPT (Roads and Armed Policing Team) supported the National ['2 Wheels' campaign](#) which involved a combination of enforcement and raising awareness around the legalities of use and keeping safe. I have attached an A5 guidance doc for sharing and distributing as necessary. We have also issued a press release to encourage reporting.

- We are currently preparing for increased demand in some of our green spaces. E.g. Joint working with partners ahead of Summer demand. [Press release](#)
- High visibility and engagement patrols continue with our Community Engagement Officer's and The Kestrel Team and we regularly receive positive feedback around their visibility in our communities.
- We have recently introduced **Modern Day Slavery and Vulnerable Communities** Advisors' who are working in our communities to identify hidden harm and those vulnerable to a crime that is very much present but out of plain sight. They are also undertaking joint working with our partner agencies which is also proving to be very productive. I have attached a new guidance document we have produced around MDS for your awareness and sharing as required.
- **Licensing** – Last weekend saw a return to Night Time Economy policing. It was very busy across the County on the fair weather days particularly on Saturday but incident reporting was low compared to the footfall and activity seen, indicating good compliance and a very satisfactory response from most premises and patrons. Sunday was comparatively much quieter everywhere with no major issues reported. We are mindful of the potential for an increase in UME's (unlicensed music events-Raves) but have response plans in place for that eventuality.



- **Crime trends** – Theft from motor vehicles of power tools; frauds and scams; The attached Power Tool Security booklet is available on our website under FIRST PRINCIPLE along with other crime prevention advice; [Advice - First Principle | Suffolk Constabulary](#) We continue to advise around online fraud and scams and link in with [Crimestoppers](#) and with [Suffolk Trading Standards](#) and also promote [Action Fraud](#) I have attached our **reporting suspicious activity** guidance for sharing with your networks.
- We presented an online Forum hosted by SALC in early March around **Community Speeding** and this was very positively received. We were very grateful for the opportunity to talk about this issue which remains topical in our parishes. I have attached the Community Speedwatch Info booklet and the comprehensive guidance prepared by Sgt Steve Wright who is the Force Lead for community speeding. [Steven.wright@suffolk.police.uk](mailto:Steven.wright@suffolk.police.uk)
- We are recruiting; [Police officers | Suffolk Constabulary](#)
- For crime stats for your area visit the [Police.uk](#) website [here](#); and by simply entering a postcode you will receive up to date figures of crime data and interactive maps on the main crime types in your area. The site also contains further details on Policing along with prevention advice, performance data and further support.

It remains for me to say that our officers are working really hard to deal with new and emerging challenges as we move through each step. However, our resourcing is in a really good place and our officers are taking it in their stride, flexing and adapting to the ever changing demands and changes. I am so proud of their resilience and commitment and they continue to deliver; Here is a good news story from last week demonstrating our continued emphasis on pro-active and responsive policing. [Vehicles seized in Bungay warrant | Suffolk Constabulary](#)

You can see our Lowestoft Sentinel team at work as they feature in a new TV Series on Dave at 6pm on Sundays, this is definitely worth a watch; [Proactive crime-fighting team feature in new TV series](#)

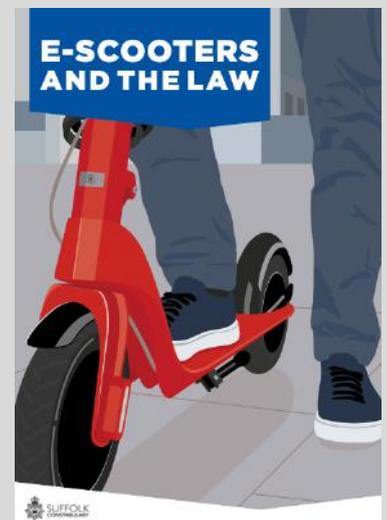


Finally, I hope you are all keeping well. It's been such a challenging and strange year and we are keeping our fingers crossed that brighter and more positive days become more plentiful again really soon.

**Download Community Speed Watch leaflet here**



**Download E Scooter and the law leaflet here**



# SUFFOLK TRADING STANDARDS



## Plan that holiday carefully

Whether you're booking that long-awaited holiday or just a short break, make sure you do thorough research into flights, package holidays or accommodation, to make sure they're legitimate.

Criminals may take advantage of customers booking flights and staycations by advertising "too good to be true" offers or prices.

Stay scam savvy by reading online reviews from reputable sources before making any bookings. You can also confirm if an accommodation really exists by verifying the address through web searches and online maps.

No matter how desperate you are to get away, never accept requests to pay by bank transfer. Instead use the secure payment methods recommended by reputable online retailers.

Where possible, use a credit card when booking holidays over £100 and up to £30,000 as you receive protection under Section 75.

Better still, use a LOCAL reputable established ABTA or TTA Travel Agency

#TakeFive



TO STOP FRAUD



HM Government

NHS Test and Trace

Now we can all get free rapid Covid-19 tests to help protect each other.

Let's take this next step safely.

FREE, RAPID COVID-19 TESTS

NHS.UK /GET-TESTED



**Suffolk Crimestoppers:** Report Crime Anonymously

# CrimeStoppers.

**0800 555 111**

100% anonymous. Always.

Speak up. Stay safe.

One call can...

....**arrest** a  
drug dealer

Crimestoppers have recently launched a new social media campaign “One Call Can” to raise awareness of the positive outcomes that can come from just one piece of information submitted through their anonymous service.

Thanks to their police contacts, who tell Crimestoppers about successful outcomes, the campaign has been put together to showcase redacted outcome stories which have happened thanks to their anonymous information.

In 2020 Crimestoppers heard from 528,000 people which resulted in 172,473 reports being sent to the police. From this, police took action on 122,505 of those reports, resulting in 25,397 crimes being solved or prevented.

Lasting 3 weeks, this campaign aims to tell just some of the outcome stories that have resulted from our anonymous information, demonstrating that One Call Can really make all the difference.

## Speak up and stay safe

Crimestoppers won't ask for your name, or any personal details. We'll just listen to what you know and pass that anonymous information on to the police. Your call or online information can't be tracked or traced. You will be the only person who will know you contacted Crimestoppers.

**Crimestoppers is not the police.**

Contact Crimestoppers anytime on **0800 555 111** or online at [crimestoppers-uk.org](https://www.crimestoppers-uk.org).

**It's 100% anonymous. Always.**

**No police. No witness statements. No courts.**



# How to use public Wi-Fi safely?

## FACTSHEET

### Do you really know?

Whether it's in a café, hotel room, or one of the many other places they're available, public wi-fi hotspots are a quick and easy way to get online when you are out and about. However, unlike your wifi at home, not all public hotspots are password protected, which means anyone can connect to them. Even the hackers! Hackers use unsecured connections like this to infect your device with malware, steal your online usernames and passwords, access files on your computer, as well as steal your financial details.



Of people with mobile subscriptions still use public wi-fi



Of people that use public wi-fi, will do so at cafès and bars



Every year, the public spends more than 28 billion minutes using public wi-fi

### Behaviours that put you at risk

- Installing any system or application updates on your mobile phone or computer whilst using public wi-fi
- Accessing your emails, social networks, online shopping or banking services whilst on public wi-fi
- Configuring your devices to connect to unknown wi-fi networks without prompting you first

### Using public wi-fi safely

Exercise caution and always verify with the provider that you are logging on to the correct wi-fi network

When using public wi-fi, always use a trusted VPN service in order to secure your traffic

Raise any concerns or suspicions with the manager of the organisation, or the police

Whenever possible, use mobile data services, like 4G, in preference to public wi-fi

**ActionFraud**

National Fraud & Cyber Crime Reporting Centre

 [actionfraud.police.uk](https://actionfraud.police.uk) 



## Neighbourhood Watch Benefits



Beautifully secured  
by Patlock

Click [here](#) to order a Patlock at the Neighbourhood Watch discounted rate of £42.50

# LOCKLATCH™

**Announcing a new partnership between Neighbourhood Watch Network and LockLatch: the worldwide distributor of LockLatch, PetLatch and MiniLatch.**

The three products are adjustable lockable latches that fit any door or window, whatever the window or door is made from and whichever way it opens. The locks enable you to keep your property secure with leaving windows and doors ajar. Made from C304 stainless steel they are rust resistant, come with a lifetime guarantee and are quick and easy to install yourself.

The new partnership is an important part of Locklatch's commitment to raise awareness regarding domestic safety and security. They are pleased to offer all Neighbourhood Watch supporters a 15% discount off the retail price of their products with a matching contribution going towards Neighbourhood Watch Network expenses.



# LOCKLATCH™



## LEAVE ANY DOOR OR WINDOW OPEN, BUT LOCKED

Safe ventilation, security, child safety and pet access

Made from C304 stainless steel with a satin finish, LockLatch™, PetLatch™ and MiniLatch™ will fit any door, window or hatch, whichever way it opens and whatever it is made of.

The U bolt allows for easy positioning on the frame with an adjustable width. The locking pin drops into the barrel in any of the 4 holes which is lockable with a removable key.



### MiniLatch™

Let fresh air in, keep opportunistic intruders out.

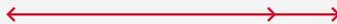
Adjusts between 4.5 to 8 cms



### LockLatch™

Perfect for Safe Ventilation, small Pets Access, or as a Window Restrictor.

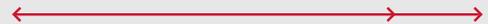
Adjusts between 9cms to 17cms



### PetLatch™

The perfect Pet Door alternative for small to medium sized dogs.

Adjusts between 14.5cms to 23cms



Customer Reviews ★★★★★

Buy Online Today

[www.locklatch.co.uk](http://www.locklatch.co.uk)

SPECIAL 15% DISCOUNT FOR ALL NWN MEMBERS

Use Coupon Code **NWNLock** on Check Out.

